

Bascom-Turner Instruments Standard Warranty

Bascom-Turner Instruments warrants Gas-Rover, Gas-Explorer, Gas-Ranger, and Gas-Sentry Detectors to be free from defects in materials and workmanship for one year following the date of shipment. This limited warranty applies to the original purchaser of the Detector and is not transferable except by Bascom-Turner's authorized Distributors.

The instruments manufactured by Bascom-Turner are produced with standard commercial parts, any of which may fail under some circumstances. Although the probability of such failure is low, it is not zero. Accordingly, all personnel using such instruments must be trained to recognize instrument malfunctions and to have such instruments repaired promptly. Bascom-Turner offers no warranty that failures will not occur – only that when they occur, they will be promptly cured with the following procedure:

During the limited warranty period, we will repair or replace, at our option, any defective products or parts at no additional charge. A return merchandise authorization (RMA) number must be obtained prior to returning a detector to Bascom-Turner. A detector returned to Bascom-Turner shipping prepaid, will be repaired, calibrated and returned second day air. Warranty repairs do not include pump cleaning, filter replacement and calibration. All replaced parts and products become the property of Bascom-Turner Instruments.

This limited warranty does NOT extend to any Detectors which have been damaged as a result of accident, abuse, modification, misuse, such as failure to follow the operating instructions provided by Bascom-Turner Instruments, or other contingencies beyond our control. No other warranty is expressed or implied. Bascom-Turner is not liable for consequential damages.

Bascom-Turner Instruments



111 Downey St Norwood, MA 02062
Tel. (800)225-3298 • (781)769-9660
Fax (800)803-5561 • (781)769-2099
www.bascomturner.com